

## About prevention of new coronavirus infection spread

Taiyo Real Estate is committed to the following preventive measures against the new coronavirus infectious disease, giving top priority to ensuring the health and safety of customers and staff.

- Staff wearing masks and thorough hand washing.
- Installation of infection prevention curtain.
- We encourage ventilation.
- For various payments, please use transfer from a financial institution.
- As a general rule, we will only respond to customers who have made reservations in advance.
- Please wear a mask as much as possible when you visit us.  
※Please be sure to wear it for a long time such as when introducing a property.
- Interviews with customers can also be conducted online (Zoom).
- You can also go inside the site for an "online tour" (Zoom) where the staff visits the site and shows the inside and outside of the property.

We apologize for the inconvenience, but we ask for your understanding and cooperation in preventing the spread of infection.

※Responses may be reviewed as circumstances change. Please understand in advance.